

HEALTH INSURANCE FRAUD AND ABUSE AFFECTS US ALL



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ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-981-1352 (TTY: 1-855-295-4040). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-981-1352 (TTY: 1-855-295-4040). 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電1-800-981-1352 (TTY: 1-855-295-4040). Y0082_22C1131E-C



DID YOU KNOW...

Identity theft impacts us all and can result in higher health care costs. Don't let anyone steal your identity. Health identity theft happens when someone steals your personal information (name, social security number, health plan member number) to get medical help, prescribed drugs or to make fraudulent claims to your health plan. This could also put your life at risk if false health information ends up in your medical records.

Some examples of recent fraud schemes are:

- People using your health plan member number to get money back for services you never got.
- People calling you to ask for your health plan member.
- Don't give others your plan ID card or take any money from others to use your health plan.

YOU CAN PROTECT YOUR IDENTITY AND YOUR BENEFITS

- Never give out your social security number, health plan member numbers or banking details to someone you don't know.
- Check out your Explanation of Benefits (EOB) or Summary of Expenses to make sure all the details are right.
- "Free services" do not require that you give your health plan number.
- Stay away from people in parking lots, shopping malls or other public places who offer health services, transportation or any promotional items in return for your health plan number.
- Never give out any details to telemarketing companies who ask for your health plan member number by phone or internet. They may be trying to steal from you.

HOW TO REPORT POSSIBLE CASES OF FRAUD AND ABUSE

If you know or suspect that health insurance fraud or abuse may have happened, you can call Triple-S Advantage through the Fraud and Abuse private line at (787) 277-6633. Monday through Friday from 8:00 AM to 4:30 PM.

You may also contact us by:



Fax:
(787) 625-8700



E-mail:
fraude@ssspr.com



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SHARE THIS WITH YOUR FAMILY AND FRIENDS!