

HEALTH INSURANCE FRAUD AND ABUSE AFFECTS US ALL



DID YOU KNOW...?

You are the first lines of defense against Health Care Fraud. Do your part and report services or items that you have been billed for, but did not receive.

Review your Explanation of Benefits (EOB) or Summary of Charges, and:

- Make sure you received the services or items billed.
- Check the number of services billed.
- Ensure the same service has not been billed more than once.

The rise in the payment of fraudulent claims increases the cost of your health plan.

How to report possible cases of fraud and abuse

If you know or suspect that health insurance fraud or abuse may have been committed, you can call Triple-S Advantage through the Fraud and Abuse confidential line at (787) 277-6633. Monday through Friday from 8:00 AM to 4:30 PM.

You can also reach us by:



Fax: (787) 625-8700



E-mail: fraude@ssspr.com



Mail:

Triple-S Advantage

Oficina de Auditoría e Investigación

PO Box 363628

San Juan PR 00936-3628

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ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-981-1352 (TTY: 1-855-295-4040). **ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-981-1352 (TTY: 1-855-295-4040). **注意:** 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電1-800-981-1352 (TTY: 1-855-295-4040).

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